

**AGENDA**  
**SOUTHERN CALIFORNIA CAL-Card USER GROUP MEETING**  
**Riverside**  
**June 26, 2003**  
**1:30 to 3:30 p.m.**

**California Towers**  
**Highgrove Room, Ste. 200**  
**3737 Main Street**  
**Riverside, CA 92501**

**1. WELCOME, INTRODUCTIONS, ANNOUNCEMENTS**

- ◆ **CAL-Card User Group Survey**
  - Prior meeting survey results
  - Today's meeting survey
- ◆ **CAL-Card Program Recent Mailing**
  - Consulting services, support tools, and websites
- ◆ **Year End**
  - No budget? = No CAL-Card spending!
- ◆ **Duplicate/Electronic CAL-Card Invoicing**
  - SAM 8422.1
- ◆ **Disputed Transaction Status Report**
  - Acknowledgement and Resolution Notification
- ◆ **[www.dgs.ca.gov/pd](http://www.dgs.ca.gov/pd)   [www.calcard.com](http://www.calcard.com)**

**2. Case Study – Lou Gomez, County of San Bernardino**

**3. U. S. Bank – Sheri Kuhn**

- ◆ **How to get the most out of your reports**
  - Rocky to C.A.R.E. (Paper to electronic)

**4. Question and Answers**

**4. Mark your calendars for the next Greater Los Angeles area  
CAL-Card User Group Meeting, to be held in the City of Downey,  
September 16, 2003. Look for a full day of CAL-Card information.**

<b>8:30 - 9:55 a.m.</b>	<b>CAL-Card Program Training</b>
<b>9:55 - 10:05 a.m.</b>	<b>Break</b>
<b>10:05 - Noon</b>	<b>CAL-Card Accounting Training</b>
<b>Noon - 1:30 p.m.</b>	<b>Lunch Break (Note: Lunch is not provided.)</b>
<b>1:30 - 3:30 p.m.</b>	<b>CAL-Card Quarterly User Group Meeting</b>